



December 2, 2003

106 N.W. Business Park Lane
Riverside, MO 64150

Dear Dennis Todd

Dennis I just wanted to send you a quick letter letting you know that we appreciated the professional manner in which you and your crew performed the installation of the ceramic liners in our coal mill booster fan. Dean Green and Bryan Silvey showed up on site and we were able to get them safety trained and on the job very early in the day. They spent most of the first day installing ceramic on the fan sidewall that we had in the shop area. There was a lot of pedestrian traffic in the area they were working and there were several interested observers of the project. Dean and Bryan were very helpful in answering any questions asked about the ceramic material and its installation and was still able to finish the sidewall in a short amount of time. Day two took your guys over to the fan housing area in the plant and at that time they were introduced to Ash Grove employees working on the fan. Dean and Bryan were able to work hand in hand with our guys to speed up the grinding and welding of the old liner holes in the shell. Prior to the start of the job Wear-Con and Ash Grove had set up a basic time line needed to perform this project and complete it in time for our planned startup. This plan was followed almost to the tee and we were able to start up on schedule thanks to the efforts of Dean, Bryan and yourself. Dennis in a nutshell your guys were hard workers, great salesmen, very friendly and easy to work with. We hope that the ceramic lining will perform as well as your employees. Thanks for your help on this project and any other work we do together in the future. Have a great holiday season.

Sincerely,

Dick Van Dyke
Maintenance Planner
Ash Grove Cement
Montana City Plant
